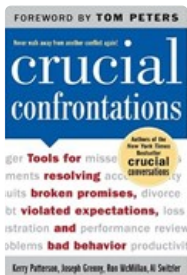




Crucial confrontations : tools for resolving broken promises, violated expectations, and bad behavior

<https://libcat.nshealth.ca/en/permalink/provcat53144>

Call Number: HM 1121 .C78 2005
Author: Patterson, Kerry
Other Authors: Grenny, Joseph
McMillan, Ron
Switzler, Al
Place of Publication: New York, NY
Publisher: McGraw Hill
Date of Publication: 2005
Physical Description: 281 p.
ISBN: 71446524
Subjects (MeSH): Conflict (Psychology)
Interpersonal Relations
Organizational Culture
Format: Book
Location: IWK Health Sciences Library
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Crucial confrontations : tools for resolving broken promises, violated expectations, and bad behavior

<https://libcat.nshealth.ca/en/permalink/provcat21810>

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Author: Patterson, Kerry
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Publisher: McGraw-Hill
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Dickson Building
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Influencer : the power to change anything

<https://libcat.nshealth.ca/en/permalink/provcat23283>

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Publisher: McGraw-Hill
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Persuasive Communication
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Halifax Infirmary
Nova Scotia Hospital
Copies: 3
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