



Ambulance Services : Leadership and Management Perspectives

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Abstract: This volume provides fresh insights and management understanding of the changing role of the ambulance services against the backdrop of massive cuts in health budgets around the world and the changing context of pre-hospital care within the wider healthcare networks. The challenges of funding, training and cultural transformation are now felt globally. The book offers critical insights into the theory and practice of strategic and operational management of ambulance services and the leadership needs for the service. One of the highlight of this volume is to bring together scholarship using experts—academics, practitioners and professionals in the field, to each of the chosen topics. The chapters are based in the practical experiences of the authors and are written in a way that is accessible and suitable for a range of audiences. We are confident that this book will cater to a wider audience to inform policy and practice, both in the UK and internationally. Paresh Wankhade is Professor of Leadership and Management at Edge Hill University, UK Kevin Mackway-Jones is the Medical Director at North West Ambulance Service NHS Trust, UK. This unique and valuable publication, charts the history and development of the ambulance service in England over the last hundred years or so. The role of this key emergency service has always been important, and arguably never more so than today. The contributing authors have not only provided the reader with great insights into where the service has come from and the leadership challenges it has, and continues to face; it also gives examples of how the future could look as our journey of transformation continues. Peter Bradley CBE, MBA (and author of Taking Healthcare to the Patient 2005), Chief Executive Officer. St John National Headquarters, New Zealand "With a year on year increase in demand for emergency ambulances and over 9 million calls annually, the UK Ambulance Service must change from its emergency care and transport focus model. Whilst there is some historical and cultural resistance to change there is a need for further development in clinical skills and a new perspective for the future Ambulance Service. This book brings together practitioners, managers, academics and provides a broad understanding of the major management issues in the UK Ambulance Service. It includes the history of the Ambulance Service, quality and risk management issues, commissioning, leadership, intra-operability and shape of the future ambulance service. The content will be of interest to students, practitioners and academics". Sir Keith Porter, Professor of Clinical Traumatology, University Hospitals Birmingham NHS Foundation Trust, United Kingdom.

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