



## Welcome to the Integrated Chronic Care Service (ICCS)

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Abstract: Integrated Chronic Care Service (ICCS) provides full assessments and care planning for people with complex chronic (ongoing) conditions. This pamphlet explains what to expect when you come to ICCS. Topics include appointments, bringing a support person(s) and/or a family member(s) to your appointments, why ICCS is scent-free, what 'scent-free' means, and how to become scent-free for your appointments. An approved products list is provided.

Responsibility: Prepared by: Integrated Chronic Care Service

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